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et No. WS-01303A-02-0868

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## ZONA CORPORATION COMMISSION RECEIVED

## UTILITY COMPLAINT FORM

2003 MAY 27 P 4 05

**Investigator:** Janie Woller**Phone:** (602) 542-0821**Fax:** (602) 542-2129AZ CORP COMMISSION  
DOCUMENT CONTROL**Priority:** Respond Within Five Days**Opinion** **No.** 2003 - 26074**Date:** 5/27/2003**Complaint Description:** 08A Rate Case Items - Opposed/In Favor**First:****Last:****Complaint By:** Don & Barbara

Klochak

**Account Name:** Don & Barbara Klochak**Home** (623) 933-6863**Street:** 10353 Cinnebar Avenue**Work:** (000) 000-0000**City:** Sun City**CBR:****State:** AZ **Zip:** 85351**is:****Utility Company:** Arizona - American Water Company**Division:** Water**Contact Name:** Karl Wilkins**Contact Phone:** (623) 815-3107**Nature of Complaint:**

Mr. & Mrs. Klochak called and said that they feel the water and sewer increases Arizona-American is asking is too high. Most Sun City homes only have 1 or 2 seniors living in them and probably use more water outside them what goes into the sewer. Since many yards in Sun City are desert, they do not require much water. An 88.81% is too high of an increase to be requesting for both water and sewer.

**Utilities' Response:****Investigator's Comments and Disposition:**

5/27/03 Agreed to write up their comments. Gaved Mr. & Mrs. Klochak's comments to Docket Control to place in Docket No. WS-01303A-02-0868. Closed.

**Date Completed:** 5/27/2003**Opinion** **No.** 2003 - 26074Arizona Corporation Commission  
DOCKETED

MAY 27 2003

